



OVERVIEW

Star2Star Communications delivers the World's Only Full Spectrum Communications Solution, including pure to on-premises cloud deployments, built-in business continuity, advanced features suite, contact center solution, as well as virtual desktop solutions. Our end-to-end product portfolio empowers businesses to revolutionize their communications with 99.999% guaranteed uptime, integration and customization options, and global availability for superior connectivity.



KEY FEATURE AND DIFFERENTIATORS

- Professional Installation Included With Every Deal
- Free Next Business Day Parts Replacement & Software Updates
- 200% Money Back Guarantee For Any Downtime
- 30-Day Guarantee If Not Satisfied
- 100% Uptime Since 2011
- Business Continuity & Call Quality



LOCATIONS

Star2Star Communications
600 Tallevast Road, Suite 202, Sarasota, FL 34243

Star2Star currently has 2 offices located in the US, one in Sarasota, Florida, and the other in Atlanta, Georgia. Star2Star also employs representatives who work remotely across the US.

Star2Star's joint entity of Star2Star Communications and Blueface, formed StarBlue (Star2Star-Blueface), providing offices in select European and Asia/Pacific markets. Blueface is headquartered in Dublin, Ireland.



SERVICE OFFERINGS

TELECOM

We pioneered our unique cloud architecture with the StarBox® Voice Optimized SD-WAN and now offer StarCloud and StarCloud+, with customizable deployment options with Star2Star SD-WAN and the StarPaaS integration platform.

CLOUD

StarCloud is the ultimate cloud communications platform for any business in need of seamless, ultra-flexible connectivity. As a pure cloud platform, businesses can leverage the power of a Full Spectrum Communications Solution from an intuitive, browser-based interface. No hardware required! StarCloud+ leverages the on-premises StarBox® Voice Optimized SD-WAN and cloud-based Constellation™ Network to provide 99.999% uptime, built-in business continuity, and voice-



IDEAL CUSTOMER PROFILE

Star2Star systems are used by hundreds of thousands of business users worldwide including small to enterprise companies, from single location establishments to large, multi-location national chains. Star2Star is a great fit for many businesses, across many verticals including Legal, Government, Healthcare, Education, Retail, Call Centers, Finance, Manufacturing, Employment, and many more!



CUSTOMER TESTIMONIALS

"I have had a great experience with the Star2Star system. I have five different locations and Star2Star has made it so much easier to communicate with each and every one of them. The Star2Star system has decreased my communication costs tremendously and I also enjoy the fact that I can receive emails for my voice messages when I am not in my office. I seriously have NO complaints with the system."

-Roger McLeod, CEO, Northern Virginia Supply (Source: TechValidate Customer Survey)



QUALIFYING QUESTIONS

Has poor call quality/reliability impacted your dealings with customers?
Would your business suffer if your communications went down for an extended period?

optimized call routing and controls for end-to-end communications support.

INTERNATIONAL

Star2Star Communications and Blueface have merged, forming the combined entity "StarBlue" (Star2Star-Blueface) and are now a top five global provider in the rapidly growing global Unified Communications market. With significant operations across the United States and Europe, the operating companies retain their existing trading names in their respective markets, Star2Star in the United States and Blueface in EMEA, with a combined global workforce in excess of 500 people.

UCAAS

Star2Star's Full Spectrum Communications Solution provides end-to-end Unified Communications solutions with options ranging from pure to on-premise cloud and an advanced features suite. Our solutions are customizable with various integration options and are scalable to align with your business' specific workflows.

DRAAS

StarRecovery™ is an innovative disaster recovery system that allows your business to maintain telephone service despite power, telephone, and Internet outages, or even destruction of your facilities. With StarRecovery™, your emergency plan is always in place, showing your customers the message that you're the most reliable business in your industry.

DAAS

StarDaaS™ is Star2Star's virtual desktop solution that integrates the office workspace with Star2Star's Full Spectrum Communications Solution, allowing businesses to stay connected to every tool they need to be productive from anywhere.

SDWAN

Our SD-WAN solution features cloud, voice, and data optimization which makes your cloud-based applications, voice services, and data needs top priorities for your network usage. Experience the fastest and most reliable connection for your mission-critical applications and communications.

Would it make you feel more secure knowing that your system was monitored 24/7?

Have you experienced problems in the past with features that did not work properly together?

Does your current system have the flexibility to easily grow with your business?

Would it bother you to pay for features you don't really need?



INDUSTRY RANKINGS

Star2Star has been named to the Gartner Magic Quadrant for UCaaS, Infonetics' Top 10 VoIP/UC Providers, Frost & Sullivan Report, IHS Markit's Top 10 UCaaS Providers In North America, Inc. 500 | 5000, Forbes, and Deloitte, all multiple times.

CCAAS

StarCenter® is a complete, full-featured contact center that delivers advanced call routing, management, and reporting features. StarCenter® is scalable from a few users to hundreds of users, and operates seamlessly across multiple locations. The simple, web-based user interface makes it easy to add and administer queues and agents.