



OVERVIEW

OneStream Networks is purpose-built for enterprise-grade cloud-based SIP trunk, cloud PBX, SD-WAN, Security, Cisco Premier Certified UCaaS and CCaaS. With availability in 80+ countries, global strategic peering networks, geo-redundant data centers and multi-provider MPLS transport options, OneStream delivers unparalleled scope and reach for SIP trunking and cloud PBX/UC services. From single site to multi-site to multi-national needs, customers and VARs/Agents count on OneStream for best-in-class voice cloud solutions including Cisco Cloud Solutions as well as certified SIP trunk solutions with Avaya, Cisco, Microsoft and others.



KEY FEATURE AND DIFFERENTIATORS

Best-in-Class Services - complete portfolio of enterprise-grade cloud PBX, Cisco Premier Certified UCaaS, CCaaS SD-WAN, Security, and SIP trunking services. We have been providing cloud services longer than most of our competitors have been in business.

Network Flexibility - Enable QoS-based voice with existing or new MPLS WAN networks, Software Defined Networks (SDN) or public Internet

Local-to-Global Reach With TrueGlobal - customers enjoy seamless voice capabilities with the industry's most extensive worldwide local phone number and service coverage.

Performance and Stability - Purpose-built for enterprise-grade voice services, the OneStream architecture offers unparalleled quality, performance, reliability and scalability.

White-glove Deployment - global support, global deployment and 24/7/365 global



LOCATIONS

500 Lee Road, Rochester, NY 14606

Rochester, NY, New York City, Los Angeles

London, Frankfurt, Hong Kong, Sydney Q4



SERVICE OFFERINGS

TELECOM

Today's advances in unified communications platforms and cloud-based systems are unlocking the hidden potential for businesses of all sizes to consolidate services, streamline operations, reduce complexity and cut costs. However, the customer vision is often cut short by the network, physical limitations or regulatory restrictions of their current carrier.

OneStream Networks clears through these limitations by introducing the industry's first seamless worldwide voice network, TrueGlobalSM. Purpose built to be the most capable, resilient, secure and expansive MPLS-based voice network, TrueGlobalSM is the network engine that enables OneStream to provide enterprise-grade Global SIP trunking, hosted PBX, unified communications and contact center services.

Localization.

Local Caller ID

In Country Toll Free

NOC.



IDEAL CUSTOMER PROFILE

Single or Multiple locations, domestically or multi-national
30+ employees up to Fortune 100 companies
Any company deploying a geographically-distributed VoIP solution
Requires a fully-outsourced cloud PBX solution across ALL locations at reduced CAPEX
Interested in moving existing PBX to the Cloud



CUSTOMER TESTIMONIALS

<https://www.onestreamnetworks.com/reviews-testimonials/>



QUALIFYING QUESTIONS

- How many vendors do you manage for voice, data and CPE across your network?
- How many different PBX manufacturers and vendors are in the mix?
- Are you moving to a centralized IP/PBX VoIP system and looking to consolidate vendors/trunks?
- How well are your locations integrated for desktop-to-desktop calling, on-net calling, voicemail transfer, automated attendant and fail-advance?
- Is your trunk-capacity requirement determination calculated per location; potentially causing over-trunking when considering the entire voice community at large?
- Are you having difficulties finding competitive solutions in certain

Emergency Services(certain locations)
Short Dial Codes
Enterprise wide dial Plan

Globally redundant & disaster proof. Five high-availability, geographically redundant Super-POP data centers located in NYC, LA, London, Frankfurt and Hong Kong. (Sydney Australia planned for Q4)

Global Porting and DID/DDI With connectivity and origination in over 200 countries, OneStream offers an unmatched local number footprint.

Certified SIP trunking. OneStream SIP trunking is certified interoperable with many leading IPPBX and UC providers including, Avaya, Cisco, and Microsoft .

World-class support. OneStream Network Operations Centers (NOCs) provide 24/7 proactive network management, monitoring, interoperability lab services and global deployment expertise

DATA

All forms of data

CLOUD

OneStream Webex Calling new solution provides a feature-rich cloud PBX integrated with Webex Teams™ for business calling, meetings, team collaboration. Webex Calling is now powered by the proven Cisco® Cloud Calling Platform used by over 20 million users worldwide Organizations can now buy a fully featured, enterprise-ready cloud PBX with confidence Cloud calling represents a \$22B market opportunity by 2022, with the highest growth in the 100+ user segment Webex Calling is available in the Cisco Collaboration Flex Plan, enabling customers and their channel partners to plan a successful transition to the cloud

INTERNATIONAL

TrueGlobal Voice

locations/countries?

Technical Questions:

- Phone system types per location, numbers of end points per location
- Business-critical features and requirements per location (i.e. AA, ACD, etc.)
- Concurrent call requirements per location
- Bandwidth requirements per location for voice, data and Internet
- Suppliers and supplier types (voice, Internet, MPLS, CPE vendor)
- Wish list of desired features and functions (what's missing today?)

With OneStream, customers can pursue their global voice and UC goals with 100% assurance that the end-user experience will be the same as traditional Telco services.

New DIDs and Porting DIDs
Localized In-Country Dial Plans
International Toll Free Services (ITFS)
Integrated Emergency Services and E911

UCAAS

Key capabilities UC-One enhances three of the most common scenarios for communicating in the workplace: calling, messaging, and meeting. Here's how it facilitates reliable collaboration among everyone in your company and with people outside your company. ● HD video – High definition video and wideband audio codecs help virtual teams build trust when face-to-face meetings aren't possible. ● Business calling – From our mobile app you can place and receive business calls using VoIP and the cellular network using your business phone number. ● Presence status – UC-One keeps you “in the know” of your colleagues' availability status (available, busy, away, or on the phone), saving you time and eliminating the guesswork out of communicating. ● One number – You publish one business phone number and all your business calls will go to the device of your choice: desktop, tablet, or smartphone. ● Corporate directory – You can easily access your corporate directory, enabling you to find colleagues within seconds with simple search from any device. ● Click-to-call from Website - Use your UC-One phone number to receive calls from your company website and deliver better service to your visitors. ● Dial into a video conference

SDWAN

OneStream SD-WAN+ Business Benefits and Highlights
Flexibility hybrid data networking
bring your own bandwidth

OneStream Networks

OneStream-provided MPLS and/or Internet
reuse existing MPLS networks
rapid deployment model Agility
zero-touch provisioning globally
real-time applications management
open and programmable hardware
Control & Visibility
big-data analytics and management info
real-time dashboards
on-demand applications control and changes
centralized management
next-gen firewall Security
unified threat management (UTM)
intrusion detection and protection
HIPAA, PCI, SOC 2 compliance
Global Availability
local data and voice service in 80+ countries
DID/DDI in over 8,000 cities
zero-outage service architecture
in-country dial-plan compliance

SD-WAN+ and Security+ are part of OneStream's global managed services architecture, the industry's most comprehensive suite of cloud-based voice, unified communications, data networking and security services. Available worldwide and designed for multi-site national and global midmarket customers and large enterprises, OneStream's global managed services provide customers with an opportunity to transform their business communications and data networking to achieve agility, competitiveness, compliance and responsiveness. Combined with OneStream's worldwide service delivery expertise, white-glove deployment methodology and 24/7/365 NOC support, OneStream's managed services have set the standard for performance and execution for Fortune 500 companies,



midmarket companies and multisite national and global organizations.
Comprehensive Global Managed Services
OneStream

CCAAS

OneStream Contact Center : Cisco Webex Contact Center

Omnichannel contact center solutions
Predictive analytics-based routing
Integrated collaboration that increases first contact resolution and customer satisfaction
Deep CRM integrations
Proven from small businesses through global customers

Descriptive analytics
Assesses customer and agent attributes and behaviors that result in best business outcomes
Predictive analytics
Models what-if scenarios to predict business impact from changes in customer prioritizations, routing, agent skilling, etc.
Analytics-driven routing
Dynamically predicts customer needs and matches customers with agents' performance records to meet those needs
Voice-of-customer analytics
Incorporates voice-of-the-customer insights across channels via integrated speech, text, and desktop analytics