



OVERVIEW

Fuze is a global leader in providing cloud based voice, video and messaging to companies of any size. We can replace all your various chat applications, audio bridges, video conferencing and your PBX into a single, easy to use application.



KEY FEATURE AND DIFFERENTIATORS

One application for voice, video and messaging. We own all of our technology and can innovate new features without waiting for others to do it for us. Unmatched experience in selling to and supporting Large, global enterprises. Real time network monitoring allows Fuze to see/monitor the health of customer connections to our data centers.



LOCATIONS

Boston, MA

Data Centers are located in Boston, MA San Francisco, CA Ashburn, VA & San Jose, CA

Sales offices are located in

Atlanta
Austin
Chicago
Dallas
Denver
Irvine
New York
San Francisco
San Jose
Seattle

Data Centers are located in San Paulo, Johannesburg, London, Frankfurt, Hong Kong, Singapore & Sydney

Sales offices are located in

Ottawa
London
Amsterdam
Aveiro (Portugal)
Copenhagen



IDEAL CUSTOMER PROFILE

Businesses with 5 - 10,000 employees. Companies looking to replace an aging, on premise phone system who also want to consolidate multiple communications tools into a single, easy to use platform.



CUSTOMER TESTIMONIALS

"We wanted to get to a modern workplace that would allow us to support all of our remote locations along with remote workers, and bring the organization together through a single platform."

Michele Buschman, VP Information Services, American Pacific Mortgage

"Fuze was the clear option for us when we needed to set our teams up for success at the Olympics," said Steve Moyes, director of technology support EMEA/Asia, Associated Press



QUALIFYING QUESTIONS

Are you looking to move you PBX to the cloud and stop investing in on premise hardware?

Would you like to consolidate all of your multiple communication applications to a single piece of software?

Can you easily compile reports across of your communication tools to make

Munich
Sydney
Vernier (Switzerland)



SERVICE OFFERINGS

INTERNATIONAL

Providing global VoIP to enterprises since 2006. Customers using Fuze in over 70 countries today. Localized service in over 30+ countries. 38% of our customers are headquartered outside of the US. Unmatched experience selling to and deploying services globally.

UCAAS

Through a truly unified communications tool, Fuze provides voice, video and messaging in one application. Access to all of their communications tools and persistent communications history from our softphone, web browser and mobile app. Real time reporting allows for admins to see all employees use of the platform.

CCAAS

Fuze offers a voice only contact center that is great for companies with 1-150 agents. Robust real time reporting helps managers see the health of their queues and compare performance between agents. Integrations with Five 9s and Nice inContact for more complex contact center needs.

business impact decisions?

How do you support remote or work from home employees today? Do they have the same technology as HQ?



INDUSTRY RANKINGS

Forrester UCaaS Leader 2019

Aragon UCaaS Leader 2019

Aragon Collaboration 2019

Gartner Visionary 2019